ATTACHMENT 1 REDACTION UNDER FOIA EXEMPTION 6

without penalty. After 30 days, a Bill of Collection will be issued by the Government in the amount of \$500 for each terminated employee that has not been properly processed out.

- (1) U.S. Citizens and Permanent Resident Aliens. On the first day of work, the employee will check in at the ASA Visitor Badging Office, Building 26. A temporary badge will be issued and the employee will be directed to the work site. As soon as practical, the employee must bring the completed "Non-Government Employee Security Badging Packet," NASA Form 531 and AOM Form 500, to the Employee Badging Office, Building 15. Employees will need to submit a completed packet for each badge issued, including renewals. Fingerprints will be taken if necessary and a permanent badge will be issued. All terminating employees must check out through the Employee Badging Office.
- (e) Foreign Nationals (Passports, Visas, Non-Immigrant Aliens). A National Agency Check (NAC) is a prerequisite for a foreign national, making it necessary that all paperwork be submitted to JP:15-1:4-4651/Foreign National Processing at least 60 days in advance of the anticipated entry date (NAC processing can take as long as 180 days to process). JP/Foreign National Processing will provide guidance as to what paperwork and type of visa are required.
- (f) Reserve Gate Procedure. In the event of a labor dispute the Government may restrict entrance and exit of the Contractor's employees and the Contractor's suppliers to a specified gate at Ames Research Center, pursuant to Chapter 4 of NASA Handbook 5200.1A, "Industrial Labor Relations Manual." The Contractor agrees to have all employees rebadged and to direct them and their suppliers to utilize only the designated gate.

(End of Clause)

H.3 KEY PERSONNEL AND FACILITIES (NASA 1852.235-71) (MAR 1989)

- (a) The personnel and/or facilities listed below (or specified in the contract Schedule) are considered essential to the work being performed under this contract. Before removing, replacing, or diverting any of the listed or specified personnel or facilities, the Contractor shall (1) notify the Contracting Officer reasonably in advance and (2) submit justification (including proposed substitutions) in sufficient detail to permit evaluation of the impact on this contract.
- (b) The Contractor shall make no diversion without the Contracting Officer's written consent; provided, that the Contracting Officer may ratify in writing the proposed change, and that ratification shall constitute the Contracting Officer's consent required by this clause.
- (c) The list of personnel and/or facilities (shown below or as specified in the contract Schedule) may, with the consent of the contracting parties, be amended from time to time during the course of the contract to add or delete personnel and/or facilities.

KEY POSITION	<u>KEY PERSON</u>	
General Manager		
Wind Tunnel Operations Branch Manager		
Wind Tunnel Systems Support Branch	B-6, B-4	
Thermophysics Facilities Support Branch		
Safety and Quality Assurance Office Manager	· · · · · · · · · · · · · · · · · · ·	
Safety and Quality Assurance Office Manager		-

(End Of Clause)

H.4 CONTRACT TASK ORDERS

The Contracting Officer will issue Contract Task Orders (CTOs) to the Contractor to obtain services.

(a) Types of Contract Task Orders

ATTACHMENT 2 REDACTION UNDER FOIA EXEMPTION 6

AEROSPACE TESTING AND FACILITY OPERATIONS/MAINTENANCE CONTRACT

With Sverdrup Technology, Inc.

Contract Number: NNA04BA85C

Performance Evaluation Report

Period 1 (August 1, 2004 Through January 31, 2005)

Submitted By: Don Nickison, Contracting Officer's Technical Representative

March 2, 2005

Performance Evaluation Board Report

Table of Contents

Introduction	3
Overall Results	3
Contract Initiatives Factor	4
Test Customer Satisfaction Factor	5
Testing Services Factor	6
Test Support Functions Factor	7
Attachment 1 – Evaluator Comments	10

Introduction

This Performance Evaluation Report explains the rationale, and presents information used by the Contracting Officer's Technical Representative (COTR), in evaluating the performance of Sverdrup Technology, Inc. for the first period of performance on the Aerospace Testing and Facility Operation/Maintenance Contract (NNA04BA85C). The performance period began August 1, 2004 and ended January 31, 2005. Besides presenting the evaluation findings of the COTR, this report includes performance information submitted by NASA task evaluators (Attachment 1) and a copy of Sverdrup's Self Assessment for the period (Attachment 2). In accordance with the Performance Evaluation Plan, a copy of this report will be submitted to Sverdrup after the fee determination is announced.

Performance Evaluation Results

Overall Assessment

For this evaluation period I have reviewed the performance of Sverdrup Technology, its major subcontractors, Sierra Lobo and Bay Systems, and other subcontracted efforts throughout the period. This period was one of transition between the old contract and new. For this period a new teammate, Bay Systems, was added but for the most part all other contract terms including goals and expectations remained the same from where the old contract left off. The performance plan used in assessing performance is very similar to that used on the old contract. Thus while this performance period focuses on the accomplishments during these first six months of the new contract, this report recognizes aspects of performance from the past contract, which began in November of 1998.

I have evaluated each of the weighted performance factors listed in the Performance Plan and determined a composite score of B-4						
B-4 Table 1 (below) provides a breakdown of the individual factors and their ratings.						
B-4						

		Ra	ting	Pri	or Period
Factor	Weight	Adjectival	Percentage	Score	Rating
Contract Initiatives	10	Excellent			<i>-</i>
Test Customer Satisfaction	30	Excellent	4		
Test Services Performance	30	Excellent	1	B-4	
Test Support Functions	30	Excellent	N		
Weighted Total	100	•	~	95.70	96.20
Taran Kalendarian Baratan Bara Baratan Baratan Barata					
Total		Excellent	-	96	96

Table 1 – Evaluation Factor Ratings

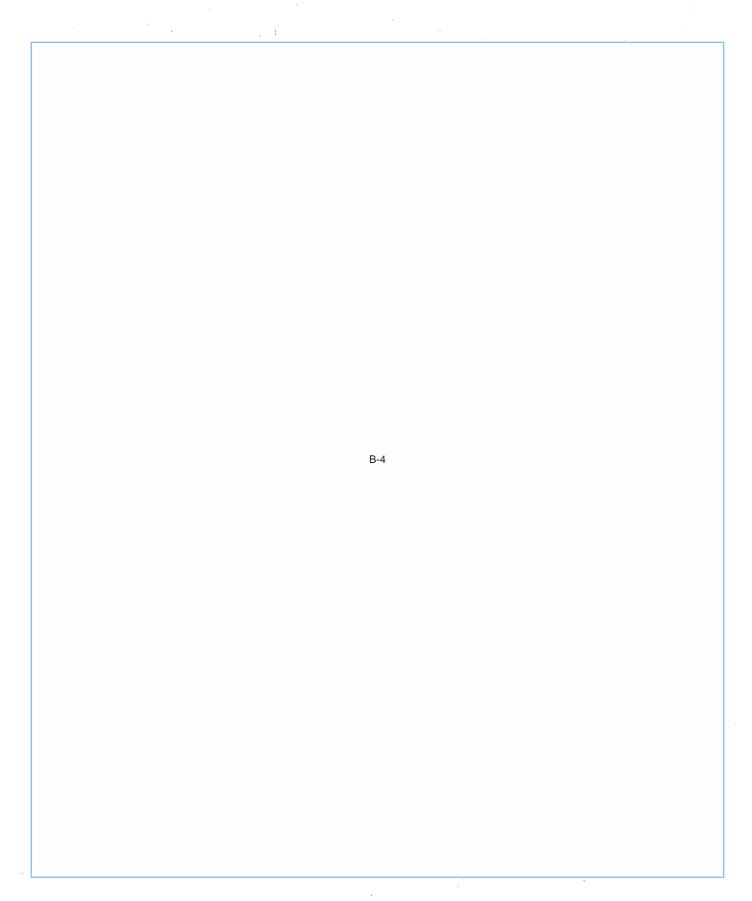
Additional information regarding the evaluation of each evaluation factor is presented below.

Contract Initiatives Factor

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Test Customer Satist	faction Easter	
rest Gustomer Satisi	faction Factor	
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	B-4	

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	D.4	
	B-4	
	What continued to be pointed out by customers, particularly from the wind tunnel surveys, is the high level of commitment from the test teams. Customers consistently provided positive comments in this regard.	
	В-4	
	D-4	

	:
B-4	-
Test Support Functions Factor	
B-4	



B-4

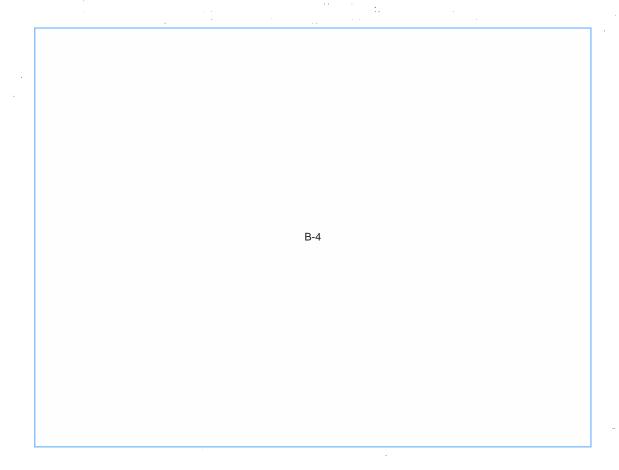
Attachment 1 – Evaluator Comments

Evaluator: John Holmberg			Title of Test/Project/Function: Sverdrup General Support		
Overall Rating/Score:	B-4				
the full wide range of Sve	rdrup personne	l require	ade significant contributions, l d to support wind tunnel ne back for what they have	out	
	B-4				

Evaluator:	Title of	Test/Project/Fu	ınction:
rank Kmak, AOO Branch Chief	Unitary	PWT Testing S	Support
Overall Rating/Score:	i-4		
			.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
comments:			
	B-4		

B-4

Jon Bader, Chief WT System	s Branch	UPWT Testing and Support	· · · · · · · · · · · · · · · · · · ·
Overall Rating/Score:	B-4		
Comments:			
	B-4		



Evaluator:		Title of Test/Project/Function:	
Jon Lautenschlager		7x10 Support	
Overall Rating/Score:	B-4	3	

Comments: Quality/Timeliness/Safety

No particular problems.

AEROSPACE TESTING AND FACILITY OPERATIONS/MAINTENANCE CONTRACT

With Sverdrup Technology, Inc.

Contract Number: NNA04BA85C

Performance Evaluation Report

Period 2 (February 1, 2005 Through July 31, 2005)

Submitted By: Don Nickison, Contracting Officer's Technical Representative

September 19, 2005

Performance Evaluation Board Report

Table of Contents

Introduction	
Overall Results	3
Contract Initiatives Factor	4
Test Customer Satisfaction Factor	5
Testing Services Factor	6
Test Support Functions Factor	6
Attachment 1 – Evaluator Comments	9

Introduction

This Performance Evaluation Report explains the rationale, and presents information used by the Contracting Officer's Technical Representative (COTR), in evaluating the performance of Sverdrup Technology, Inc. for the second period of performance on the Aerospace Testing and Facility Operation/Maintenance Contract (NNA04BA85C). The performance period began February 1, 2005 and ended July 31, 2005. Besides presenting the evaluation findings of the COTR, this report includes performance information submitted by NASA task evaluators (Attachment 1) and a copy of Sverdrup's Self Assessment for the period (Attachment 2). In accordance with the Performance Evaluation Plan, a copy of this report will be submitted to Sverdrup after the fee determination is announced.

Performance Evaluation Results

Overall Assessment

For this evaluation period I have reviewed the performance of Sverdrup Technology, its major subcontractors, Sierra Lobo and Bay Systems, and other subcontracted efforts throughout the period.

	I have evaluated each of the weighted performance factors listed in the					
	Performance Plan and determined a composite score of B-4					
	B-4 Table 1 (below) provides a breakdown of the individual factors and					
	their ratings.					
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1	B-4					
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The second secon	t Adjectival I	Percentage Score	Rating
	· ·		
Contract Initiatives	Excellent		
Test Customer Satisfaction 30	Excellent		
Test Services Performance 30	Excellent	B-4	
Test Support Functions 30	Excellent	D 4	
Weighted Total 100			
Total	Excellent	97	96

Table 1 – Evaluation Factor Ratings

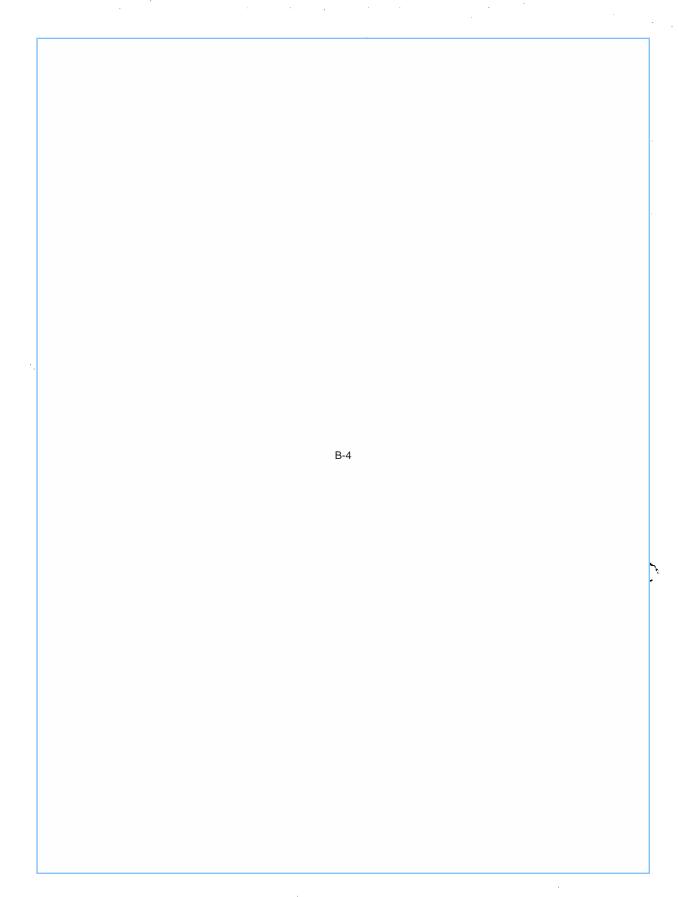
Additional information regarding the evaluation of each evaluation factor is presented below.

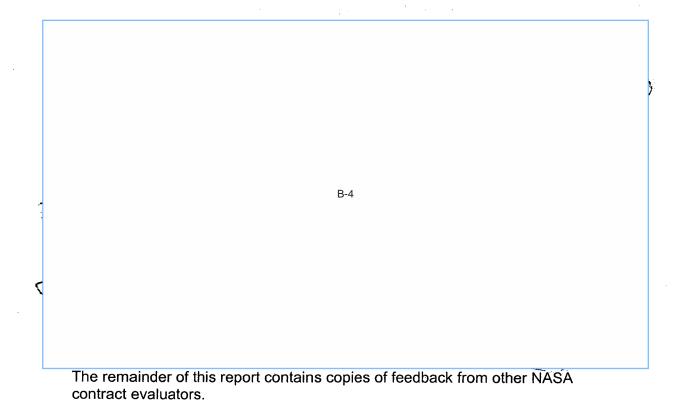
Contract Initiatives Factor



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	Test Customer Satisfaction Factor
	B-4
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7.	B-4
	Testing Services Factor
e	B-4
t	Test Support Functions Factor B-4



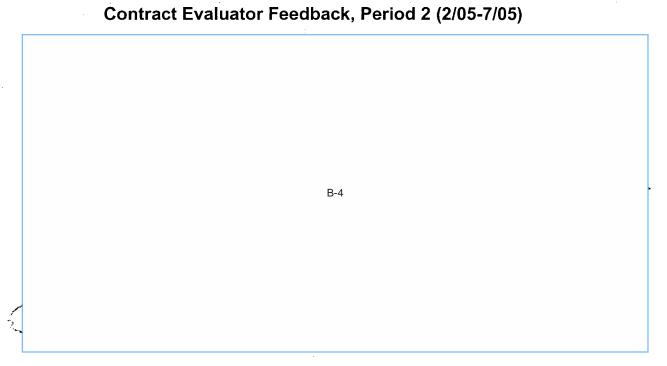


Attachment 1 – Evaluator Comments

Sverdrup Technology, Inc. (NNA04BA85C)

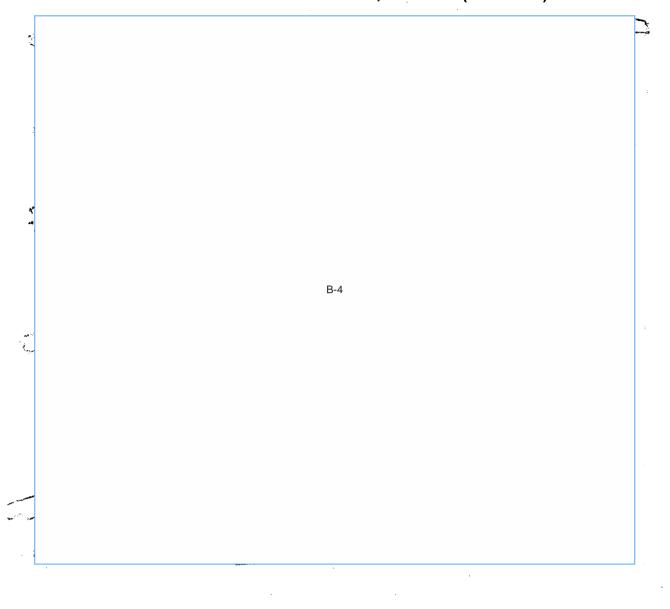
Evaluator:	Title of Test/Project/Function: Sverdrup General Support	
John Holmberg	Sverdrup General Support	
	B-4	

Evaluator:	: · · · · · · · · · · · · · · · · · · ·	Title of Test/Project/Function:	
Jon Bader, Chief WT Sys	tems Branch	UPWT Testing and Support	
Overall Rating/Score: <	B-4		
<u>.</u>	5 4		
Comments:			: \$
		B-4	



Evaluator:		Title of Test/Project/Function:
rank Kmak, AOO Branch	n Chief	Unitary PWT Testing Support
verall Rating/Score:	B-4	
omments:		
	B-4	4

Sverdrup Technology, Inc. (NNA04BA85C) Contract Evaluator Feedback, Period 2 (2/05-7/05)



Evaluator:	Title of Test/Project/Function:
Jon Lautenschlager	7x10 Support
Overall Rating/Score: B-4	· · · · · · · · · · · · · · · · · · ·
	B-4

Evaluators: Scott Eddlemon Chuck Cornelison Ed Martinez		Title of Test/Project/Function: Support for Code TSF Facilities	
Overall Rating/Score:	B-4		
		B-4	

AEROSPACE TESTING AND FACILITY OPERATIONS/MAINTENANCE CONTRACT

Sverdrup Technology, Inc.

Contract Number: NNA04BA85C

Performance Evaluation Report

Period 3 (August 1, 2005 Through January 31, 2006)

Submitted By: Don Nickison, Contracting Officer's Technical Representative

March 13, 2006

Performance Evaluation Board Report

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Introduction	3
Overall Results	3
Contract Initiatives Factor	4
Test Customer Satisfaction Factor	5
Testing Services Factor	5
Test Support Functions Factor	6
Conclusion	7

This Performance Evaluation Report explains the rationale, and presents information used by the Contracting Officer's Technical Representative (COTR), in evaluating the performance of Sverdrup Technology, Inc. for the second period of performance on the Aerospace Testing and Facility Operation/Maintenance Contract (NNA04BA85C). The performance period began August 1, 2005 and ended January 31, 2006. In accordance with the Performance Evaluation Plan, a copy of this report will be submitted to Sverdrup after the fee determination is announced.

Performance Evaluation Results

Overall Assessment

For this evaluation period I have reviewed the performance of Sverdrup Technology, its major subcontractors, Sierra Lobo and Bay Systems, and other subcontracted efforts throughout the period.

I have evaluated each of the weighted performance factors listed in the Performance Plan and determined a composite score of

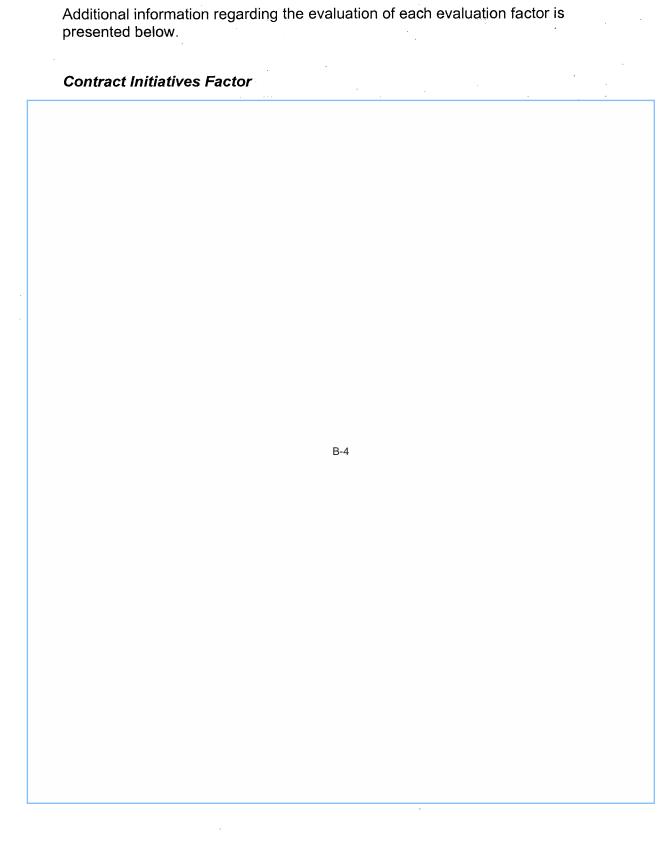
B-4

Table 1 (below) provides a breakdown of the individual factors and their ratings.

The overall weighted score is nearly identical to that of the prior period. Performance in all areas remained excellent with no major negative findings and many examples where the contractor had made important contributions towards success.

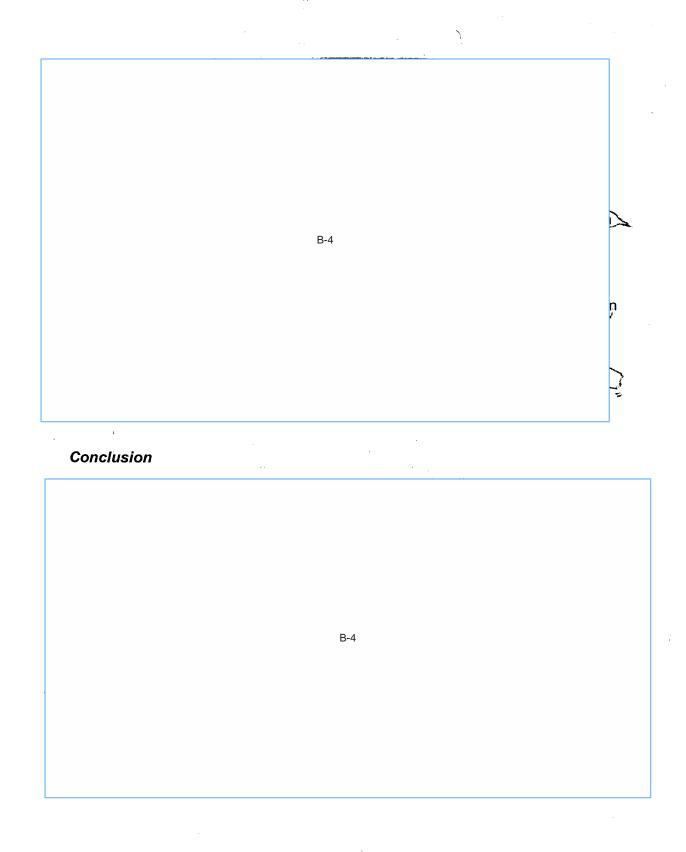
Factor	Weight	Adjectival I	Percentage Score	Rating
Contract Initiatives	10	Excellent	,	
Test Customer Satisfaction	- 30	Excellent		
rest Services Performance	30	Excellent	B-4	
Test Support Functions	30	Excellent		
Weighted Total	100		96.20	96.50
Total	<u> </u>	Excellent	96	97

Table 1 – Evaluation Factor Ratings



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	B-4	
	Test Customer Satisfaction Factor	
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	B-4	
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	Testing Services Factor	
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	B-4	
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	B-4	
Test Support Functions Factor	•	
	B-4	



Sverdrup Technology, Inc.

Contract Number: NNA04BA85C

Performance Evaluation Report

Period 4 (February 1, 2006 Through July 31, 2006)

Submitted By: Don Nickison, Contracting Officer's Technical Representative

September 7, 2006

Introduction	3
Overall Results	
Contract Initiatives Factor	4
Test Customer Satisfaction Factor	5
Testing Services Factor	5
Test Support Functions Factor	6
Conclusion	····

This Performance Evaluation Report explains the rationale, and presents information used by the Performance Evaluation Board, in evaluating the performance of Sverdrup Technology, Inc. for the second period of performance on the Aerospace Testing and Facility Operation/Maintenance Contract (NNA04BA85C). The performance period began February 1, 2006 and ended July 31, 2006. In accordance with the Performance Evaluation Plan, a copy of this report will be submitted to Sverdrup after the fee determination is announced.

Performance Evaluation Results

Overall Assessment

For this evaluation period the Board reviewed the performance of Sverdrup Technology, its major subcontractors, Sierra Lobo and Bay Systems, and other subcontracted efforts throughout the period.

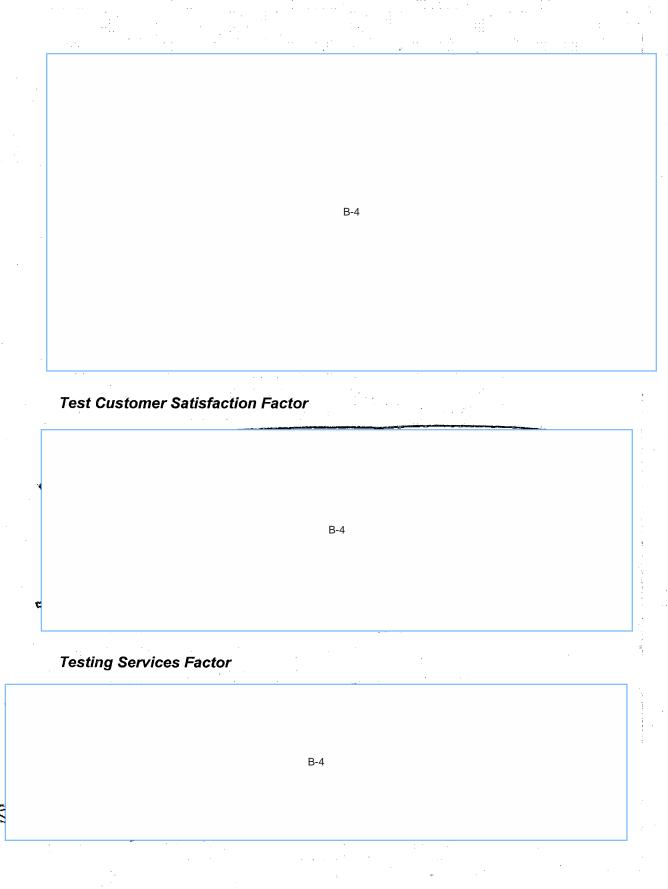
| have evaluated each of the weighted performance factors listed in the | Performance Plan and determined a composite score of | B-4 | Table 1 (below) provides a breakdown of the individual factors and their ratings.

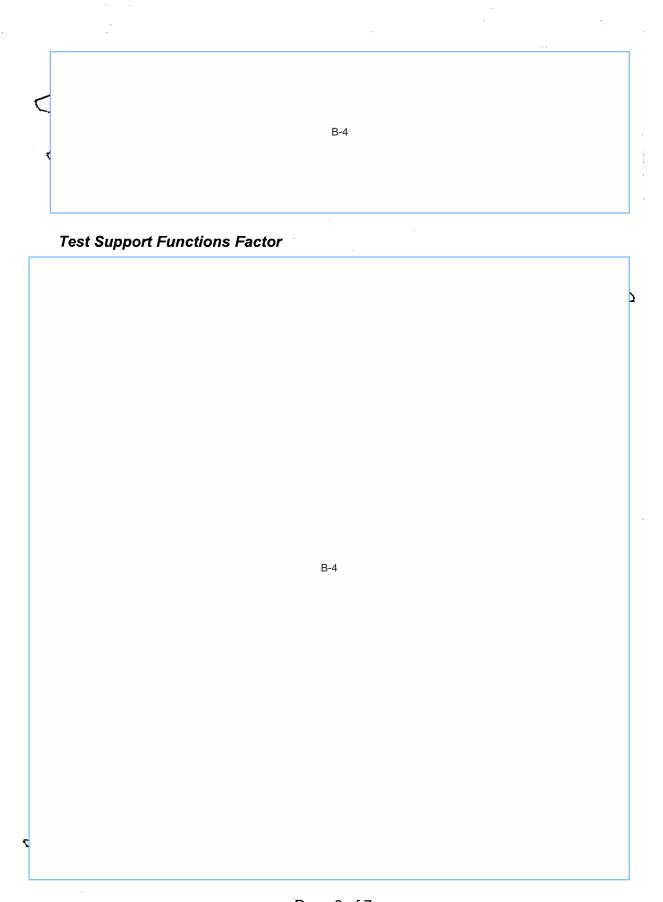
The overall weighted score is a very slight improvement over the prior period. Performance in all areas remained excellent with many examples where Sverdrup and Sierra Lobo had made important contributions towards success of the NASA organizations they support and only a few minor negative issues.

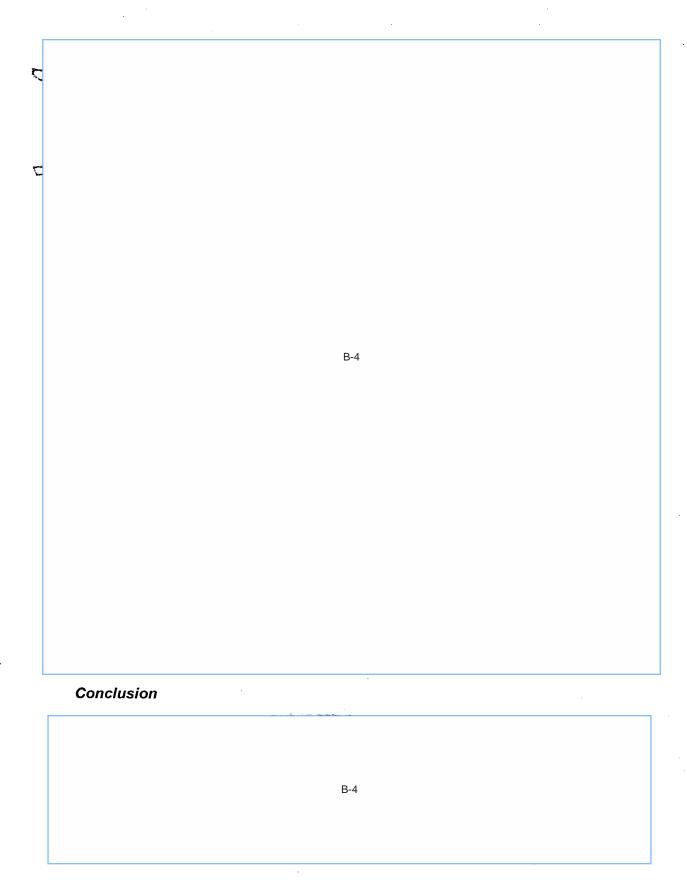
Factor	Period 4 Rating Weight Adjectival Percentage			Prior Period Score Rating		
Contract Initiatives	weight 10	Excellent	ercemage	Score	Rating	
Test Customer Satisfaction	30	Excellent				
Test Services Performance	30	Excellent		B-4		
Test Support Functions	30	Excellent				
Weighted Total	100		1000	96.50	96.20	
Total		Excellent		97	96	

Table 1 – Evaluation Factor Ratings

		aluation of each evalu	
Contract Initiatives Fac	ctor	•	
		B-4	







Sverdrup Technology, Inc.

Contract Number: NNA04BA85C

Performance Evaluation Report

Period 5 (August 1, 2006 through January 31, 2007)

March 12, 2007

Introduction	3
Overall Results	
Contract Initiatives Factor	4
Test Customer Satisfaction Factor	6
Testing Services Factor	6
Test Support Functions Factor	7
Conclusion	9

This Performance Evaluation Report explains the rationale, and presents information used by the Performance Evaluation Board, in evaluating the performance of Sverdrup Technology, Inc. for the fifth period of performance on the Aerospace Testing and Facility Operation/Maintenance (ATOM) Contract (NNA04BA85C). The performance period began August 1, 2006 and ended January 31, 2007. In accordance with the Performance Evaluation Plan, a copy of this report will be submitted to Sverdrup after the fee determination is announced.

Performance Evaluation Results

Overall Assessment

For this evaluation period the Board reviewed the performance of Sverdrup Technology, its major subcontractor, Sierra Lobo, and other subcontracted efforts throughout the period.

The Performance Evaluation Board met on Thursday, March 8, 2007 to establish a rating. The meeting began with a self-evaluation presentation from the Sverdrup Technology ATOM Contract General Manger, Mike Weiss. Representatives from the Board included:

Don Nickison, PEB Chair and COTR Ronnee Gonzalez, Contracting Öfficer Frank Kmak, Chief, Code AOO Scott Eddlemon, Acting Chief, Code TSF John Balboni, Contract Task Evaluator, Code TSF

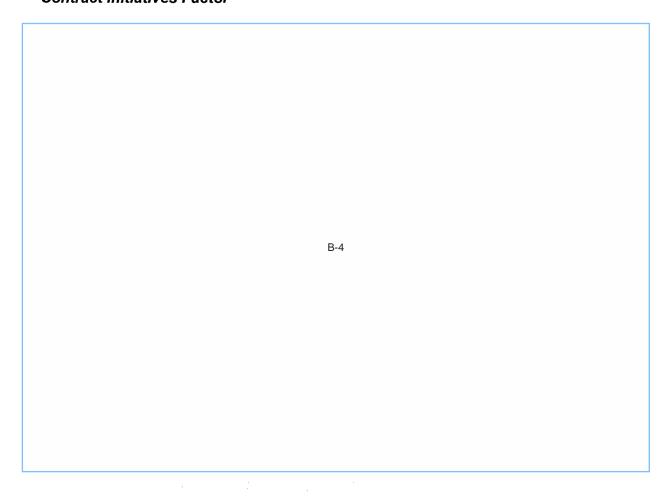
<u>Performan</u>	ce Plan and determined a composite score of	B-4	
_{B-4} heir rating	Table 1 (below) provides a breakdown of the indiss.	vidual facto	ors and
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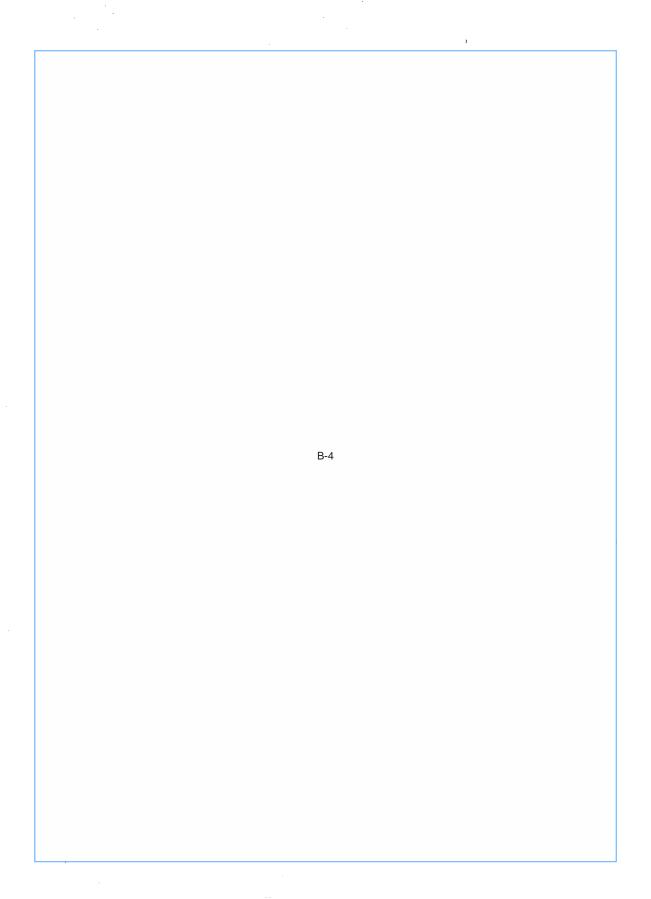
Factor	Period 4 Rating Weight Adjectival Percentage			Prior Period	
Factor	vveignt	Adjectival P	ercentage	Score	Rating
Contract Initiatives	10	Excellent			
Test Customer Satisfaction	30	Excellent		D 4	
Test Services Performance	30	Excellent		B-4	
Test Support Functions	30	Excellent			
Weighted Total	100			92.20	96.50
Total		Excellent		92	97

Table 1 – Evaluation Factor Ratings

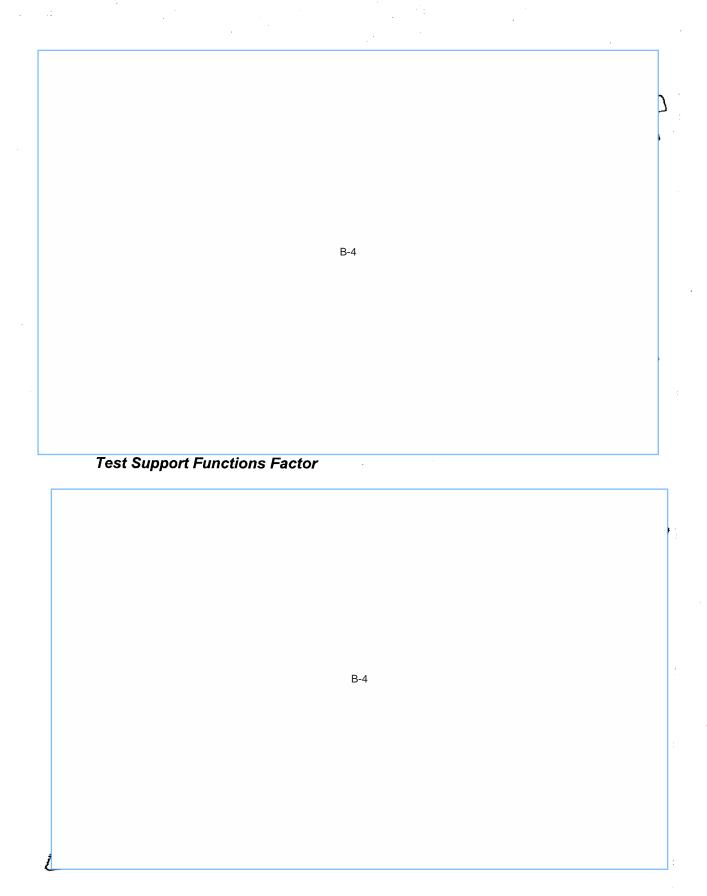
Additional information regarding the evaluation of each evaluation factor is presented below.

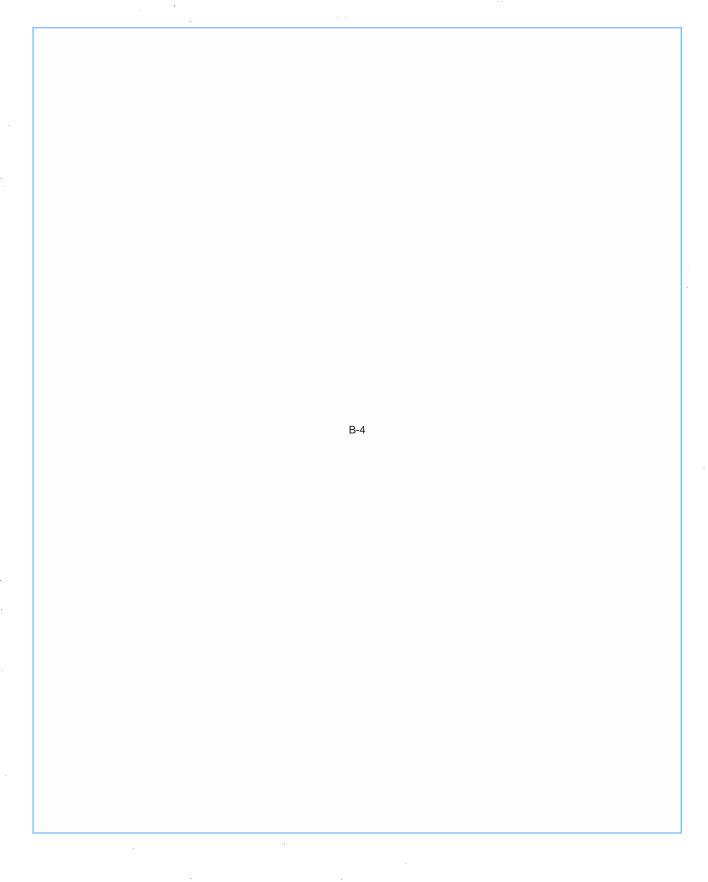
Contract Initiatives Factor





Test Customer Satisfaction I	B-4 Factor	
	B-4	>
QSST 11-Foot Entry QSST 9x7 Foot Entry FA-18 JCM Entry 1 JUCAS Inlet MSL Wake Study #1 FA-18 JCM Entry 2	B-4	
L		
	B-4	
Testing Services Factor		
	B-4	





Conclusion	•		,	
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		B-4		

Jacobs Technology, Inc.

Contract Number: NNA04BA85C

Performance Evaluation Report

Period 6 (February 1, 2007 through July 31, 2007)

August 24, 2007

Introduction		
Overall Results		3
Contract Initiatives Factor		<u>4</u>
Test Customer Satisfaction Factor	•••••	6
Testing Services Factor	•••••	6
Test Support Functions Factor	***********	7
Conclusion		9

This Performance Evaluation Report explains the rationale, and presents information used by the Performance Evaluation Board, in evaluating the performance of Jacobs Technology, Inc. for the sixth period of performance on the Aerospace Testing and Facility Operation/Maintenance (ATOM-2) Contract (NNA04BA85C). The performance period began February 1, 2007 and ended July 31, 2007. In accordance with the Performance Evaluation Plan, a copy of this report will be submitted to Jacobs after the fee determination is announced.

Performance Evaluation Results

Overall Assessment

For this evaluation period the Board reviewed the performance of Jacobs Technology, its major subcontractor, Sierra Lobo, and other subcontracted efforts throughout the period.

The Performance Evaluation Board met on Wednesday August 22, 2007 to establish a rating. The meeting began with a self-evaluation presentation from the Jacobs Technology ATOM Contract General Manger, Mike Weiss. Representatives from the Board included:

Don Nickison, PEB Chair Ronnee Gonzalez, Contracting Officer Ronald Fong, COTR Frank Kmak, Chief, Code AOO Scott Eddlemon, Chief, Code TSF

The Board evaluated each of the weighted performance factors listed in the Performance Plan and determined a composite score of B-4 B-4 Table 1 (below) provides a breakdown of the individual factors and their ratings.
B-4

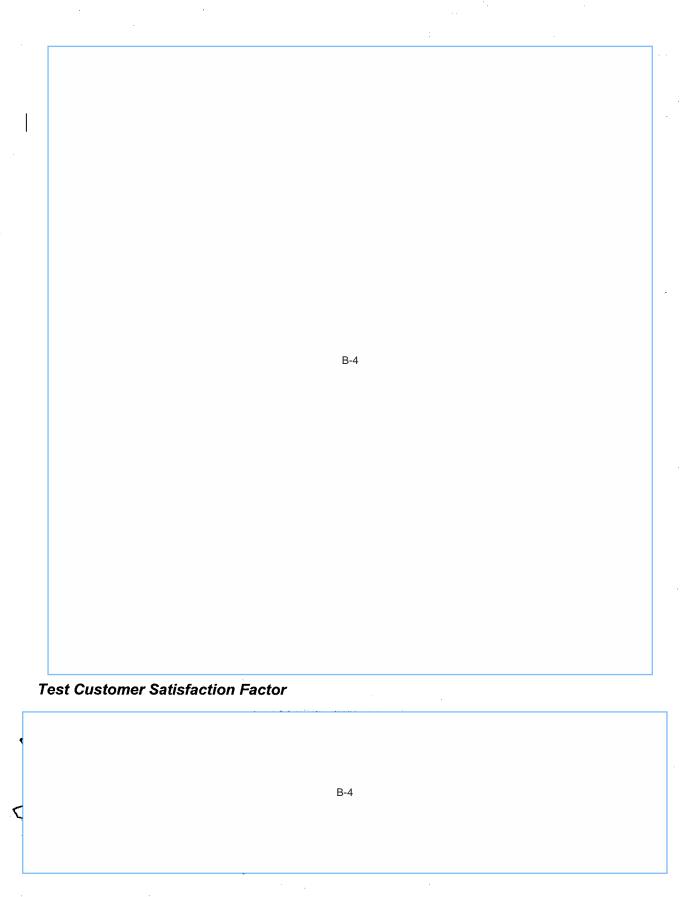
Factor	Weight		6 Rating Percentage	Score	Prior Period Rating
Contract Initiatives	10	Excellent			
Test Customer Satisfaction	30	Excellent		D 4	
Test Services Performance	30	Excellent		B-4	
Test Support Functions	30	Excellent			
Weighted Tota	al 100			94.46	92.20
Total		Excellent		94	92

Table 1 – Evaluation Factor Ratings

Additional information regarding the evaluation of each evaluation factor is presented below.

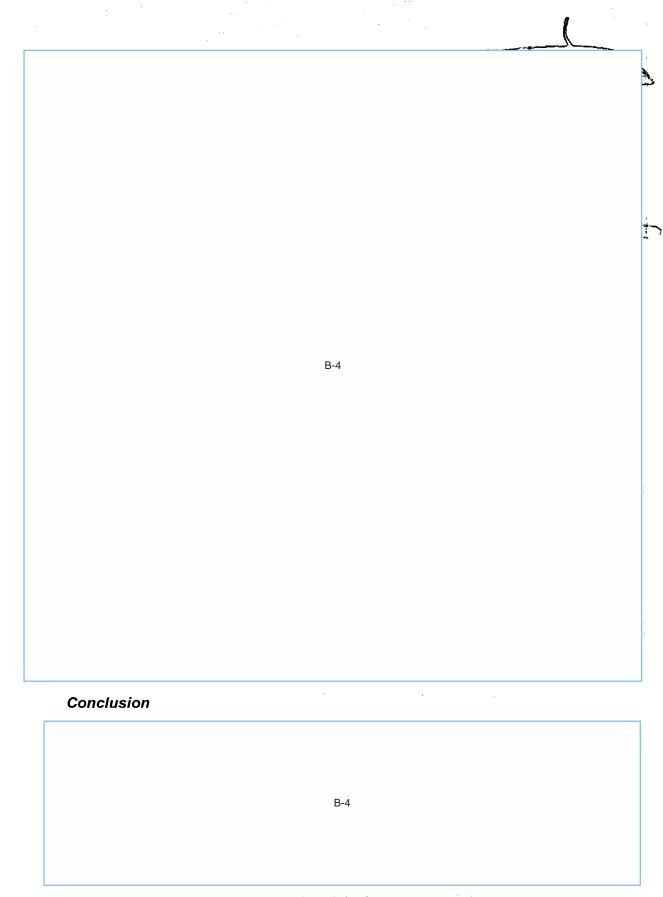
Contract Initiatives Factor





787-3 Semi-Span MSL ph3 F/A-18E Weapon Perf F/A-18E Weapon S&C Boeing NAPD	B-4		
	B-4		
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Testing Services Factor			
	D.4		
	B-4		

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	B-4	
	Test Support Functions Factor	
	· · · · · · · · · · · · · · · · · · ·	
	B-4	



Jacobs Technology, Inc.

Contract Number: NNA04BA85C

Performance Evaluation Report

Period 7 (August 1, 2007 through January 31, 2008)

February 29, 2008

Introduction	3
Overall Results	3
Contract Initiatives Factor	4
Test Customer Satisfaction Factor	6
Testing Services Factor	6
Test Support Functions Factor	7
Conclusion	9

This Performance Evaluation Report explains the rationale, and presents information used by the Performance Evaluation Board, in evaluating the performance of Jacobs Technology, Inc. for the seventh period of performance on the Aerospace Testing and Facility Operation/Maintenance (ATOM-2) Contract (NNA04BA85C). The performance period began August 1, 2007 and ended January 31, 2008. In accordance with the Performance Evaluation Plan, a copy of this report will be submitted to Jacobs after the fee determination is announced.

Performance Evaluation Results

Overall Assessment

For this evaluation period the Board reviewed the performance of Jacobs Technology, its major subcontractor, Sierra Lobo, and other subcontracted efforts throughout the period.

The Performance Evaluation Board met on Thursday February 28, 2008 to establish a rating. The meeting began with a self-evaluation presentation from the Jacobs Technology ATOM Contract General Manager, Mike Weiss. Representatives from the Board included:

Don Nickison, PEB Chair Ronnee Gonzalez, Contracting Officer Ronald Fong, COTR Frank Kmak, Chief, Code AOO George Raiche, Chief, Code TSF

The Board evaluated each of the weighted performance factors listed in the Performance Plan and determined a composite score of B-4 Table 1 (below) provides a breakdown of the individual factors and their ratings.
B-4

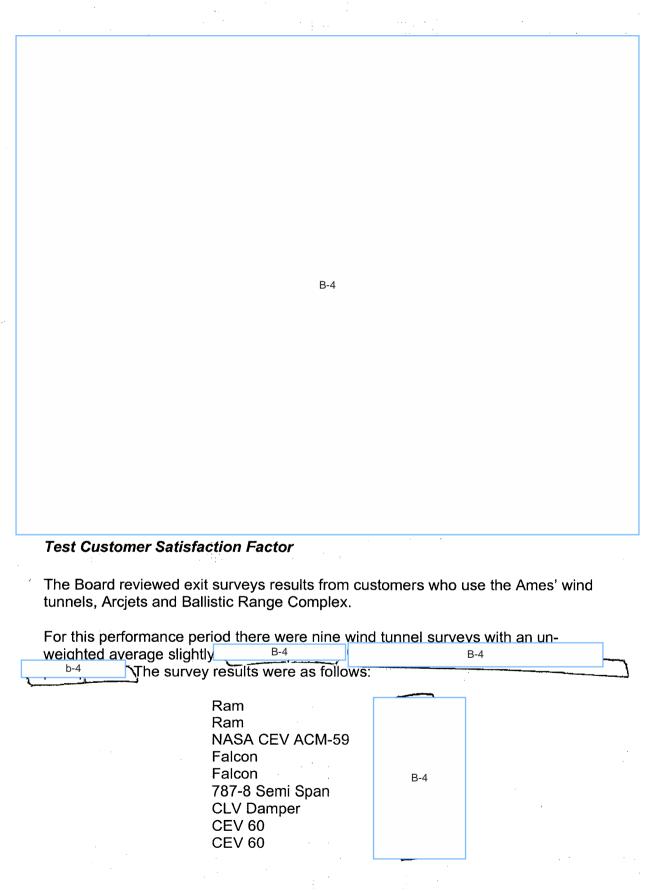
Contract Initiatives10 ExcellentTest Customer Satisfaction30 ExcellentTest Services Performance30 Excellent	B-4	
	D 4	
Test Services Performance 30 Excellent		
	В-4	
Test Support Functions 30 Very Good		
Weighted Total 100	93.20	94.46
Total Excellent	93	94

Table 1 – Evaluation Factor Ratings

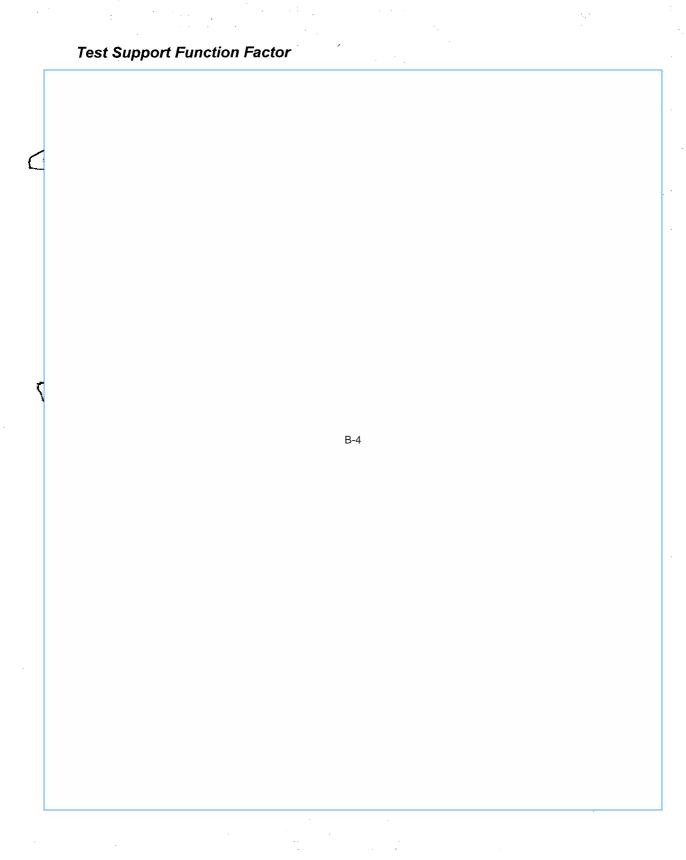
Additional information regarding the evaluation of each evaluation factor is presented below.

Contract Initiatives Factor

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Testing Services			 ÷	
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Data/Instrumentation Systems Support – B-4

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	Conclusion			· · · · · · · · · · · · · · · · · · ·		
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AEROSPACE TESTING AND FACILITY OPERATIONS/MAINTENANCE CONTRACT

Jacobs Technology, Inc.

Contract Number: NNA04BA85C

Performance Evaluation Report

Period 8 (February 1, 2008 through July 31, 2008)

September 2, 2008

Performance Evaluation Board Report

Table of Contents

Introduction	3
Overall Results	3
Contract Initiatives Factor	4
Test Customer Satisfaction Factor	6
Testing Services Factor	7
Test Support Functions Factor	8
Conclusion	10

Introduction

This Performance Evaluation Report explains the rationale, and presents information used by the Performance Evaluation Board, in evaluating the performance of Jacobs Technology, Inc. for the eighth period of performance on the Aerospace Testing and Facilities Operations and Maintenance (ATOM-2) Contract (NNA04BA85C). The performance period began February 1, 2008 and ended July 31, 2008. In accordance with the Performance Evaluation Plan, a copy of this report will be submitted to Jacobs after the fee determination is announced.

Performance Evaluation Results

Overall Assessment

For this evaluation period the Board reviewed the performance of Jacobs Technology, its major subcontractor, Sierra Lobo, and other subcontracted efforts throughout the period.

The Performance Evaluation Board met on Thursday August 28, 2008 to establish a rating. The meeting began with a self-evaluation presentation from the Jacobs Technology ATOM Contract General Manager, Mike Weiss. Representatives from the Board included:

Don Nickison, PEB Chair Ronnee Gonzalez, Contracting Officer Ronald Fong, COTR Frank Kmak, Chief, Code AOO Jon Bader, Chief, Code AOI Scott Eddlemon, Deputy Chief, Code TSF

The Board evaluate	d each of the weighted performance factors listed in the	<u>e</u>
Performance Evalua	ation Plan and determined a composite score of B-4	
B-4	Table 1 (below) provides a breakdown of the individual	
factors and their ratir	gs.	

management team to make improvements in other key areas such as project management and business practices.

Factor	Weight		8 Rating Percentage	Score	Prior Period Rating
Contract Initiatives	10	Excellent			
Test Customer Satisfaction	30	Excellent		_	
Test Services Performance	30	Excellent		B-4	
Test Support Functions	30	Excellent			
Weighted Tota	100			96.00	93.00
Tota		Excellent		96	93

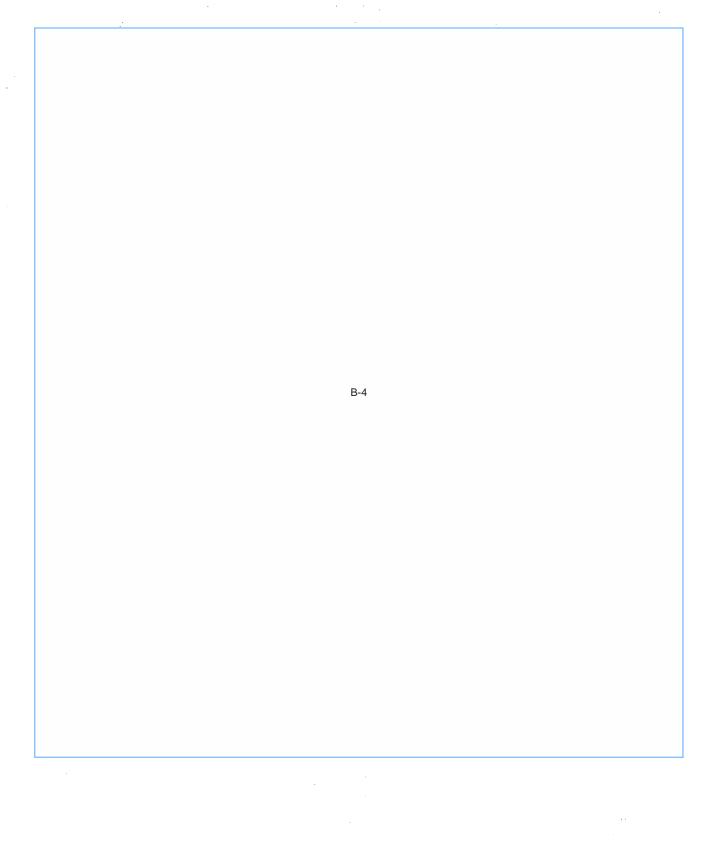
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Foo Determination	n Official Award Ratin	NA CONTRACTOR OF THE CONTRACTO	97
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Table 1 – Evaluation Factor Ratings

Additional information regarding the evaluation of each evaluation factor is presented below.

Contract Initiatives Factor

B-4

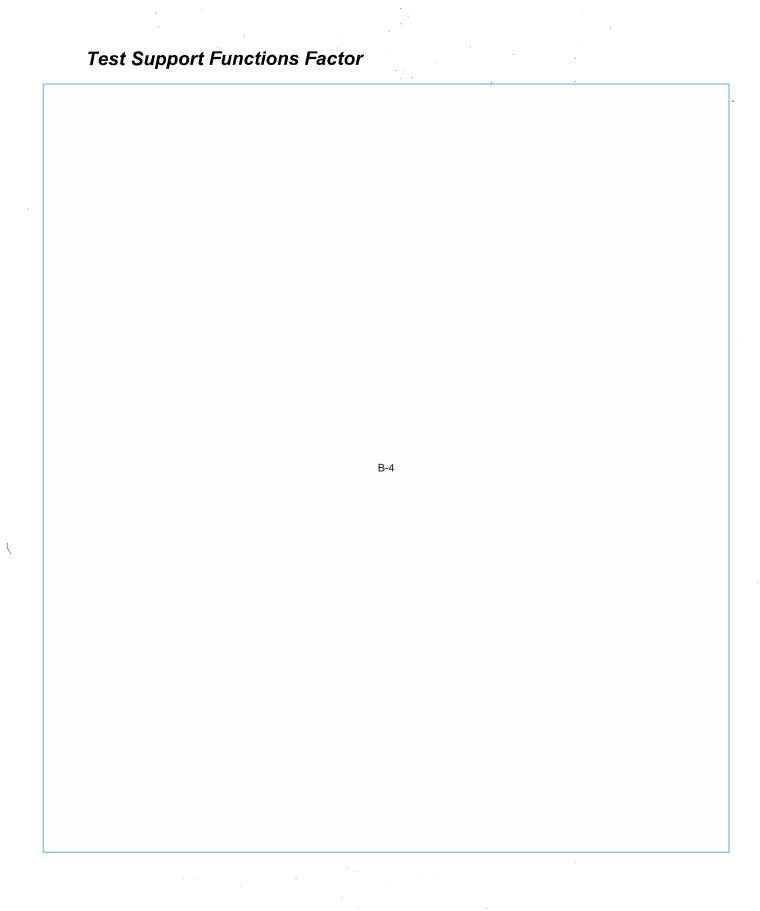


Test Customer Satisfaction Factor

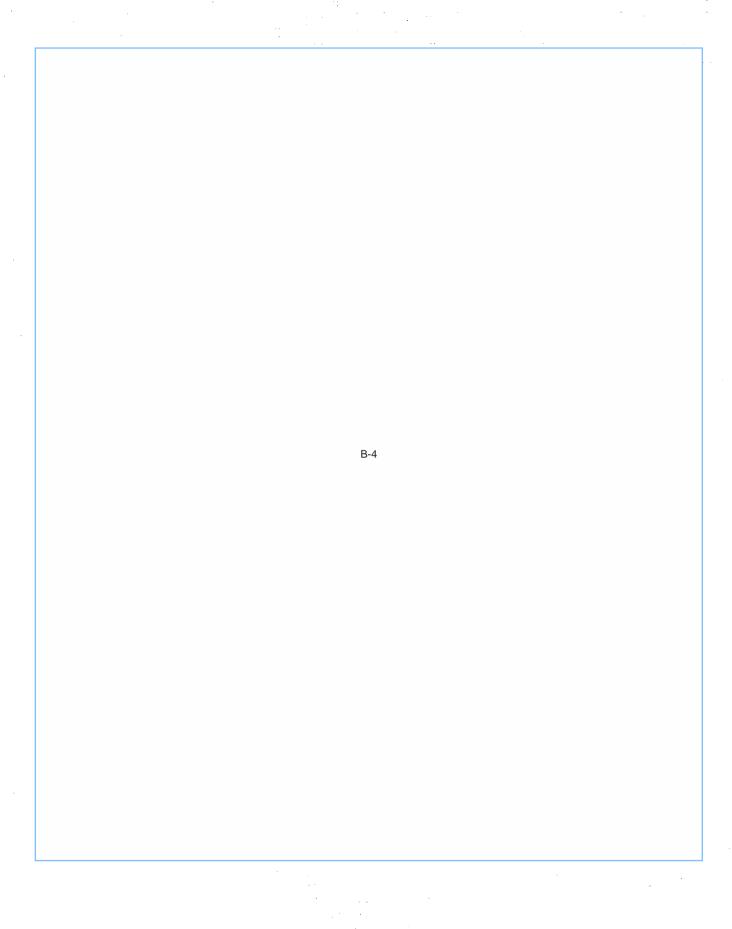
The Board reviewed exit surveys results from customers who use the Ames' Wind Tunnels, ArcJets, and Ballistic Range Complex.

For this performance period there were weighted average: B-4 the prior period. The survey results we	<u>.</u>	B-4
CEV LAS 60 1/25/08 CEV LAS 60 2/5/08 CLV ascent acoustic 5/9/08		
P&W Semi-span 6/2/08 Boeing 787 Validation and Floor Seal S Maroon 6/13/08 CWV LAS ACM 7/23/08 T11-0199 UHB TPS Cal 5% CEV/LAS 75 11-Foot 5% CEV/LAS 75 9x7-Foot Average	Stu _{B-4}	•
	B-4	

Testing Services Factor B-4



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	D. 4	
	B-4	



This period had new challenges for both NASA and the ATOM contract.	B-6
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B-4	·
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